

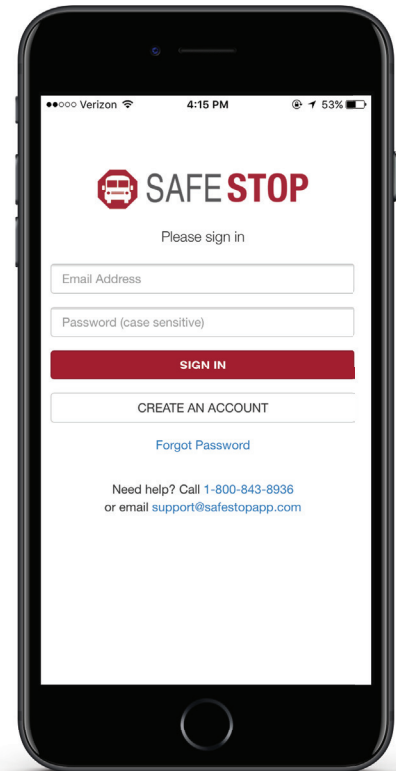
GETTING STARTED

Download the SafeStop app or visit www.safestopapp.com/web to use the web version.



Be sure to update your mobile device settings to allow notifications from SafeStop so you can receive push notifications from your school administration or bus provider when they send out an Alert through SafeStop.

Open the app and select “Create an Account.”



REGISTER FOR SERVICE

- Start by entering your personal information and creating a password
- Next, search for your school, district, or transportation service by entering in your home ZIP Code. When you press “Submit”, a list of available service areas will appear. Find and select your school, district, or transportation service.
- You will now be required to enter your Access Code or a valid Student ID.

If you are asked to enter an Access Code, that Access Code should have been provided to you by your administration. If you do not know it, we have provided contact information for your administrator on this screen.

If you are asked to enter a Student ID, that will be your district-provided Student ID. If there are multiple Student ID boxes, simply enter each of the Student IDs for the children riding the bus. You are only required to provide one valid Student ID. You can also add Student IDs to your account later if you do not know all of them. Contact information is available on this screen in case you do not know your child’s Student ID or are having trouble confirming a valid ID.

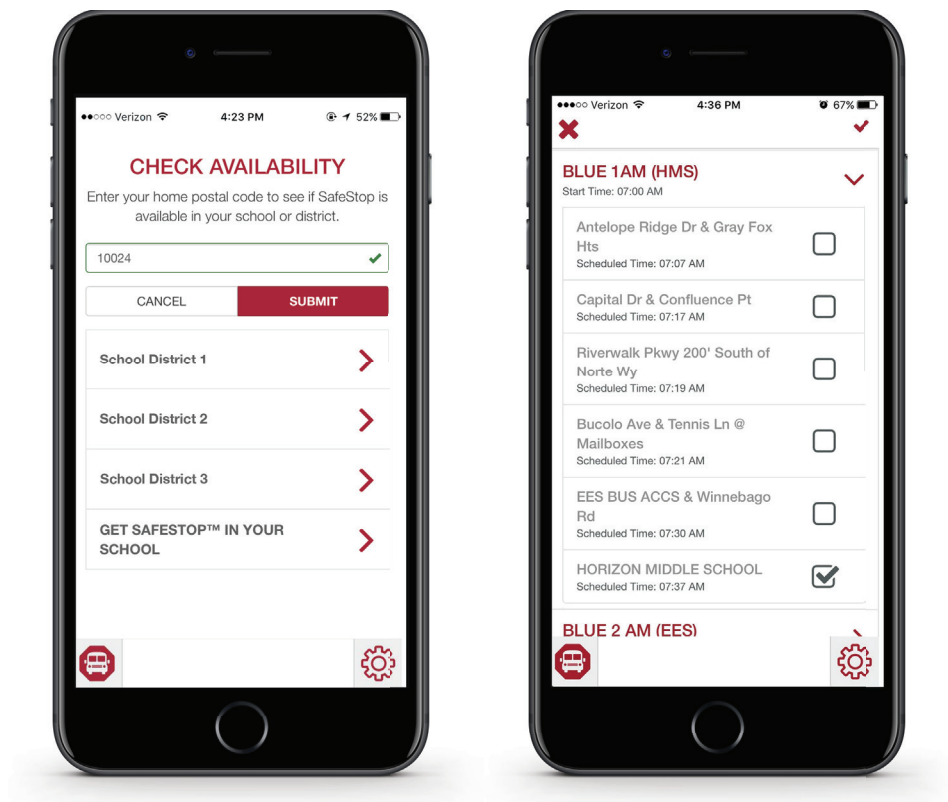
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- Once you complete this step, you're all set to begin using SafeStop. (Tip: Always check the Alerts & Messaging center when you first arrive in the app, as that usually has important information and updates from both SafeStop and your administration.)

CUSTOMIZE YOUR APP

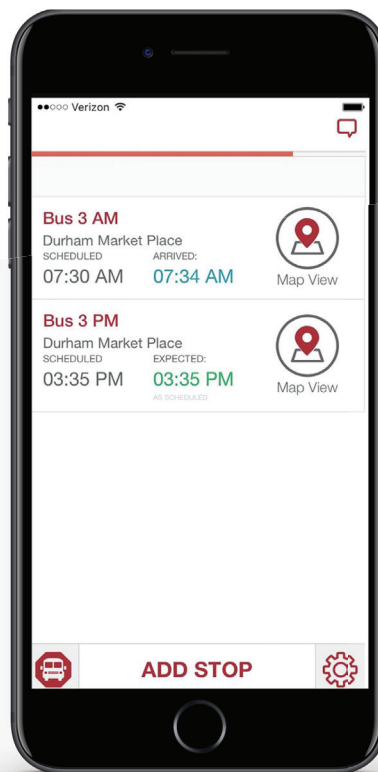
NOTE: If you see that your bus stops have been preloaded into your account when you sign in, you may not have the option to add another bus stop and can disregard the instructions listed in this section. If your preloaded information appears to be incorrect, please contact _____. If your bus stops have not been preloaded, you will need to add them to your account manually following the steps below.



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- To add bus stops to your account, select “Add a Bus Stop” at the bottom of the screen. You can search for bus stops by entering your street address and ZIP Code.
- Once you’ve found your assigned route, you can select that route and a drop down list of bus stops on that route will appear. Scroll down until you find your assigned bus stop. Select the empty box next to it so that a “✓” mark appears. You’ve now added that stop to your account!
- Repeat the step above for each of the routes that your child takes to and from school. Then press the “✓” mark in the top right corner of your screen. This will bring you back to your dashboard, now filled with the bus stops you just selected.

For safety concerns and to prevent abuse of service, additional route/bus stop selections may be placed under review before becoming active within your account. You are limited on the number of bus stops you can add, and if we find that you are using SafeStop to monitor routes that your child isn't on, your account will be suspended. If you require additional help, you may reach us directly via support@safestopapp.com and we can work with you and your school to approve changes to your account.



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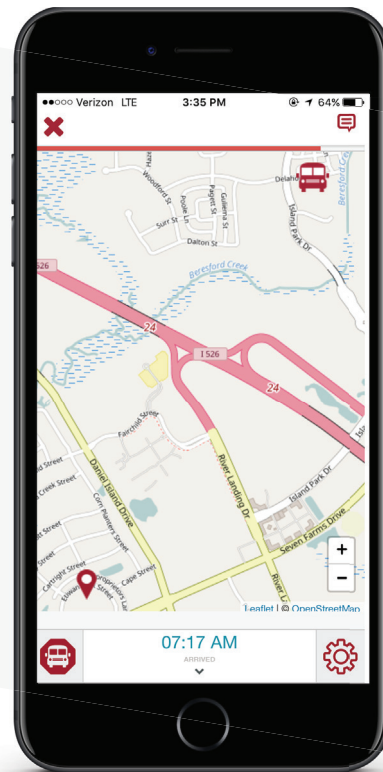


USING THE APP

Note: The SafeStop app is meant to help you plan around your busy schedule, NOT to help you arrive at the bus stop at the last second. Our app relies on a third-party GPS device on board the school bus, which sometimes does not transmit information every 30 seconds. We strongly encourage you to arrive at the bus stop 5-10 minutes prior to the expected arrival time to ensure you do not miss the bus or slow down the boarding procedure.

- In the Map View feature, you can see the approximate location of your child's bus on its route. If this appears to be incorrect, or if the bus is not moving, please contact our customer support team.
- A red pin is used to indicate your bus stop. Beneath the map, you can see the Expected Time of Arrival (when applicable).
- If you wish to remove a bus stop from your account, first press the Map View button for that bus stop. Next, tap on the box at the bottom of the screen containing the Expected Time of Arrival. Then select the "REMOVE" button at the bottom of the screen and that bus stop will be cleared from your account.

To remove all bus stops from your account, select the "⚙️" symbol and choose "REMOVE ALL STOPS".



- Access SafeStop's Alerts & Messaging feature by tapping the message box icon in the top right corner of the screen. When there are new messages in your inbox, the icon will be displayed as "💬". If there are no new messages to read, the icon will appear as "📧". The "⚠️" signifies an Alert, or a message with high importance. The "ℹ️" signifies an Info Message, which means the information is less critical, but still worth sharing.
- To change your settings or connect with us, tap the "⚙️" in the bottom right corner of your screen. You can report an App issue, report a lost item, or contact us by phone or email.